

Monmouthshire Ring And Ride

(GAVO owned but operated in partnership with MCC)

The service is very successful and is attracting more members each year and increased journeys. It is managed on a daily basis by Monmouthshire County Council Transport Department and the Ring a Ride minibus is garaged at the Chepstow Depot for ease of access for the south of the county. The 'Ring a Ride' minibus runs alongside the 'Grassroots' community transport scheme and some volunteer drivers work for both schemes.

Increasingly there has been demand in the north of the county for additional community transport and the Bryn y Cwm Community Forum has established a transport subgroup to investigate a number of options. They have been working closely with GAVO to investigate rural transport options. This led directly to a recent application to SEWTA by GAVO for an additional minibus that was successful and this will be based at the Raglan Depot of MCC for full coverage of Northern Monmouthshire.

Some statistics for the year 2010-11

Total number of trips undertaken - 1751

Total number of passengers carried - 8334

Become a Member:

To become a member you must complete an application form. Forms are available to [download](#), at all One-Stop-Shops in Monmouthshire or can be obtained by contacting **Tel 0800 085 8015**.

Members of the scheme need only call a free phone number manned from 09:00am-16:30pm. Tel 0800 085 8015 at least 24hrs in advance, to book their journey with the Ring a Ride Co-ordinator.

Fleet Details-- wheelchair accessible minibuses

Service Type :- Door to Door, Dial a ride, Group Hire

Journey Type:- Demand Responsive Journeys, Shopping, Attending Hospital as a patient or visitor, Education or training related, Social and Leisure Journeys

Vehicle Access--Wheelchair Accessible--Low step for Disabled users-Ramp access

Vehicle Availability-Monday – Saturday-08:00- 18:00hrs on weekdays

Vehicle Restriction-Disabled service users only. Travel within Monmouthshire County Concessionary area

User Type-Elderly and disabled, Wheelchair users, Mobility impaired

Comments from satisfied users include:-

‘We couldn’t manage without ‘Ring A Ride’ as I can no longer drive and my wife is now badly affected by her arthritis’.

‘The community transport minibus is a godsend in our country village now we can’t afford a car any longer’.